

Options programme for housing repairs, planned maintenance and capital works

Business & Value for Money Service Improvement Group (appendix 13)

Tuesday 14th August 2018

What should we stop doing?

1. Nothing noted

What would it be great to start doing?

1. More experienced surveyors on council side
2. Ability for residents to contact surveyors more easily
3. Survey older properties - across the city
4. Technically diagnose more complex and repairs with a pre-inspection
5. Cleaning gutters
6. Make and adapt properties so that they are suitable for "today's life"

What is good about what we do?

1. Sometimes good to get through to repairs desk for smaller repairs but not so good for more complex repairs

What shall we do more of?

1. Maintenance - keep it sturdy, keep it strong
2. Look after the older stock - invest in maintenance
3. Proactive measures for tackling damp - enable residents to access extract ventilation
4. Look at chimney breasts, frees up space for better use

